

The level of profit is Low	Cash Flow is bad	The production meetings are long	There are high levels of rework/ damage
Due Date Performance is long	The flow is clear to no one	Time to update work providers is continuous	The next car for work is not known to all
Parts required do not arrive on time	The productivity is low	Time to update drivers is increased	The Cycle times are very long
Priorities do change regularly	We expedite all the time	There are not enough courtesy cars	
Most SLAs are missed	We have some customer complaints	We are finding difficult to win new contracts	We take any work who want to work with us
We are not capturing any increased value	We are substantially assisting our customers with their customers issues	We have slow flow in the workshop (Hrs/ day > 1-1.5)	We make time to do preventive maintenance
We some breakdowns	We are stressed	It is harder to retain good staff	It is harder to recruit good new staff
Most estimates are not right first time	We have cars parked at the end the process waiting on parts	K2K cycle Times are long	and more

If you suffer from any of these and would like to solve these issues then please contact me Paul Wilson 07762 164977 or email info@bodyshopalliance.com